

Join the Movement

In 2026, Irish Internet Hotline is opening its doors to a select group of Internet Service Provider leaders. This is a unique opportunity to be at the forefront of Ireland's expanded national alliance for online safety, to help us fulfil our mission and to contribute to a safer online world, especially for children.

By joining, you will:

- ✔ Enhance your compliance, reputation, and intelligence.
- ✔ Contribute to a safer digital Ireland.
- ✔ Help shape the future of cross-sector online safety collaboration.

Timeline

September 2025

Board approval of Internet Service Provider membership expansion

Q4 2025

Prospectus launch and outreach campaign

Q1 2026

Onboarding of founding Internet Service Provider members

2026 AGM

Review progress and consider constitutional updates

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Join the Movement

MEMBERSHIP GUIDE

INTERNET SERVICE PROVIDER
(ISP) SECTOR 2025

About Irish Internet Hotline

Irish Internet Hotline (hotline.ie) is Ireland's national reporting service for illegal and harmful online content. Established in 1999, IIH is recognised by the Government, the EU, and An Garda Síochána as the national centre for reporting child sexual abuse material (CSAM) and other forms of online abuse.

Our core mission is to protect children and vulnerable users from online child sexual exploitation and abuse (OCSEA), with a strong focus on combating CSAM. In our Strategic Plan 2025–2028, we are refocusing on our other functional areas including CSAM as a cyber threat, financial scams, fraud, and emerging online harms – while keeping the removal of CSAM as our core mission.

The vision of the Irish Internet Hotline is “A safer internet for all, especially children” and we invite you to become a member to assist us and to share in our mission to achieve that goal.

Why Internet Service Providers?

Since 1999, Irish Internet Hotline has worked hand-in-hand with Ireland's Internet Service Providers (ISPs) — the very pioneers who helped establish Hotline.ie as a core pillar of Ireland's online safety framework. ISPs have long been at the frontline of protecting the public from illegal and harmful online content, ensuring that the networks connecting our society remain trusted, secure, and resilient.

As Ireland's digital infrastructure rapidly evolves — from fibre to 5G to new hosting and cloud delivery models — ISPs continue to play a critical leadership role in making the online environment safer for everyone.

Today, the Irish Internet Hotline is expanding its alliance to include a broader network of connectivity, cloud, and managed-service providers — building on the ISP community's legacy of leadership and collaboration.

Together, we can:

- ✔ Prevent the dissemination of illegal and harmful content across Irish networks.
- ✔ Strengthen national resilience against cyber threats and online scams.
- ✔ Demonstrate Ireland's continued leadership in child protection, online safety, and digital trust.

The Value of Membership

Protect Your Network, Customers & Community

- Gain access to the Irish Internet Hotline intelligence feeds – including hash sets, and abuse-trend briefings specific to hosting and cloud environments
- Demonstrate compliance and leadership under relevant EU and Irish frameworks, including NIS2, the Digital Services Act, and the Online Safety and Media Regulation Act.
- Use Irish Internet Hotline's trusted escalation pathways to rapidly coordinate with other ISPs, hosting providers, and Gardaí when illegal or harmful content is detected on your infrastructure.

Enhance Reputation & Market Positioning

- Be recognised as part of the founding sector behind the Irish Internet Hotline — highlighting your company's ongoing commitment to user protection, regulatory responsibility, and corporate social good.
- Strengthen your reputation as a provider of safe, reliable connectivity in a time when consumers and regulators increasingly prioritise trust.

Influence Policy & Network Cross-Sector

- Maintain early visibility into evolving EU and Irish regulations impacting ISPs, hosting providers, and digital infrastructure.
- Network with cybersecurity experts, telecoms, financial institutions, An Garda Síochána, and NGOs to drive unified online-safety progress.

Engage Employees & Contribute to Public Good

- Involve your technical and corporate teams in awareness campaigns, industry briefings, and research collaborations on network safety and abuse mitigation.
- Strengthen staff engagement and retention by showcasing your company's social impact and community leadership.
- Continue the ISP sector's proud legacy of making Ireland's internet safer for all users — particularly children and vulnerable people.

Membership Model

INTERNET SERVICE PROVIDERS EXPANSION 2026

Join the Irish Internet Hotline

- ISP firms join Irish Internet Hotline as members, contributing financially to sustain our work.
- Membership means that you have a role to play in our member-led governance model including the right to be elected to the board of management (subject to approval).

Membership Benefits

- Recognition on our website, annual reports, and campaigns.
- Access to IIH intelligence (feeds, briefings, abuse datasets and tools).
- Opportunities for joint projects, events, and advocacy.
- Direct access to expertise and support from the Irish Internet Hotline team.
- Regular updates and newsletters to keep members informed about emerging online safety issues, policy developments, and Irish Internet Hotline activities.

Membership Fees *

- From €400 annually for SMEs to €18,000 annually for organisations with more than 251 employees.
- The appropriate tier is determined by company size, business sector, and membership thresholds.

* Indicative