

Join the Movement

In 2026, Irish Internet Hotline is opening its doors to a select group of Hosting and Cloud Service Provider leaders. This is a unique opportunity to be at the forefront of Ireland's expanded national alliance for online safety, to help us fulfil our mission and to contribute to a safer online world, especially for children.

By joining, you will:

- ✔ Enhance your compliance, reputation, and intelligence.
- ✔ Contribute to a safer digital Ireland.
- ✔ Help shape the future of cross-sector online safety collaboration.

Timeline

September 2025

Board approval of Hosting & Cloud Service membership expansion

Q4 2025

Prospectus launch and outreach campaign

Q1 2026

Onboarding of founding Hosting & Cloud Services members

2026 AGM

Review progress and consider constitutional updates

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Join the Movement

MEMBERSHIP GUIDE

HOSTING & CLOUD SERVICE
PROVIDER SECTOR 2025

About Irish Internet Hotline

Irish Internet Hotline (hotline.ie) is Ireland's national reporting service for illegal and harmful online content. Established in 1999, IIH is recognised by the Government, the EU, and An Garda Síochána as the national centre for reporting child sexual abuse material (CSAM) and other forms of online abuse.

Our core mission is to protect children and vulnerable users from online child sexual exploitation and abuse (OCSEA), with a strong focus on combating CSAM. In our Strategic Plan 2025–2028, we are refocusing on our other functional areas including CSAM as a cyber threat, financial scams, fraud, and emerging online harms – while keeping the removal of CSAM as our core mission.

The vision of the Irish Internet Hotline is to create “a safer internet for all, especially children”. We invite you to become a member to assist us and share in our mission to achieve that goal.

Why Hosting & Cloud Service Providers?

Hosting and cloud service providers are the backbone of Ireland's digital economy — powering websites, applications, and data infrastructures that enable commerce, communication, and innovation. You are the invisible enablers of the digital world, providing the platforms on which information is stored, shared, and secured.

For over two decades, Irish Internet Hotline has worked closely with hosting providers to prevent the storage and spread of illegal content, particularly child sexual abuse material (CSAM). As hosting and cloud infrastructures evolve toward distributed, scalable environments, collaboration and vigilance are more important than ever.

With the arrival of the EU Digital Services Act and NIS2 Directive, the role of hosting and cloud service providers in mitigating online risks is both recognised and regulated. Irish Internet Hotline provides a trusted, national mechanism for compliance, cooperation, and rapid response.

Together, Irish Internet Hotline and the hosting & cloud services sector can:

- ✔ Detect, disrupt, and remove illegal and harmful content at source.
- ✔ Strengthen compliance with EU and Irish safety and cybersecurity frameworks.
- ✔ Enhance Ireland's reputation as a global hub for trusted digital infrastructure.

The Value of Membership

Protect Your Clients, Platforms & Infrastructure

- Demonstrate compliance with the Digital Services Act, NIS2, and Ireland's Online Safety and Media Regulation Act by collaborating with the recognised national reporting service for illegal content.
- Gain access to Irish Internet Hotline intelligence feeds – verified illegal URLs, hash sets, and abuse-trend briefings specific to hosting and cloud environments.
- Use our escalation pathways for fast, coordinated removal of illegal material in cooperation with ISPs, registrars, and Gardaí.

Enhance Reputation & Market Positioning

- Public recognition as an Irish Internet Hotline member reinforces your company's leadership in responsible hosting and infrastructure management.
- Highlight your commitment to protecting customers, partners, and the wider community from online abuse.
- Strengthen your brand and market positioning through visible alignment with Ireland's trusted national online-safety network.

Influence Policy & Network Cross-Sector

- Gain early visibility into evolving EU and Irish regulations affecting hosting, cloud, and data infrastructure providers.
- Collaborate with ISPs, registrars, VLOPs, cybersecurity providers, financial institutions, regulators, academia, and NGOs to advance online safety and trust.

Engage Employees & Contribute to Public Good

- Empower your trust & safety, compliance, and engineering teams to contribute to awareness campaigns, industry briefings, and research projects on safe-hosting practices
- Build staff engagement and pride by demonstrating a clear, measurable social impact.
- Support Ireland's leadership in responsible, transparent, and secure digital infrastructure.

Membership Model

HOSTING & CLOUD SERVICES PROVIDERS EXPANSION 2026

Join the Irish Internet Hotline

- Hosting and Cloud Service Provider firms join Irish Internet Hotline as members, contributing financially to sustain our work.
- Membership means that you have a role to play in our member-led governance model including the right to be elected to the board of management (subject to approval).

Membership Benefits

- Recognition on our website, annual reports, and campaigns.
- Access to IIH intelligence (feeds, briefings, abuse datasets and tools).
- Opportunities for joint projects, events, and advocacy.
- Direct access to expertise and support from the Irish Internet Hotline team.
- Regular updates and newsletters to keep members informed about emerging online safety issues, policy developments, and Irish Internet Hotline activities.

Membership Fees *

- From €400 annually for SMEs to €18,000 annually for organisations with more than 251 employees.
- The appropriate tier is determined by company size, business sector, and membership thresholds.

* Indicative